

HeatNet Software v3.21 Installation Instructions

STEP 1: MICROSOFT VISUAL C++ 2010 SERVICE PACK 1

The HeatNet Software installation requires the “*Microsoft Visual C++ 2010 Service Pack 1*”. Unfortunately, these files are no longer hosted at the InstallShield server links embedded in the HeatNet Software Setup program and must be downloaded directly from Microsoft.

There are currently located here:

Microsoft Visual C++ 2010 Service Pack 1 Redistributable Package MFC Security Update

<https://www.microsoft.com/en-us/download/details.aspx?id=26999>

You will be asked which version to download. On 32-bit installations ONLY the 32-bit (vc_redist_x86.exe) version is required. On 64-bit installations, BOTH the 32-bit (vc_redist_x86.exe) and 64-bit (vc_redist_x64.exe) versions are required.

STEP 2: HEATNET SOFTWARE V3.21 SETUP

The “*HeatNet Software v3.21 Setup.zip*” file contains the 32-bit and 64-bit versions of the HeatNet Software (HeatNet Control Pro, HeatNet Firmware Updater). Unzip and run/install the appropriate version for your computer.

STEP 3: HEATNET FIRMWARE UPDATE 4.01

The “*HeatNet Firmware Update 4.01.zip*” file contains an update that fixes an undetected port(s) issue with the *HeatNet Firmware Update* program on Windows 8 and Windows 10.

NOTE: The HeatNet Software v3.21 (32-bit or 64-bit) MUST be installed first. THIS IS NECESSARY TO INSTALL THE USB DRIVERS.

- 1) Create a new folder on your desktop named “HeatNet Firmware Update”.
- 2) Save a copy this file to the new folder and unzip it.
- 3) Run (double click) the FirmwareUpdate.exe file.

NOTE: If you prefer, you can do a more proper/permanent fix by moving the files in the new folder to the original installation directory (typically “*C:\Program Files (x86)\Mestek\HeatNet\Firmware Update*”). After the files are moved, you can delete the new folder and the original “*HeatNet Firmware Update*” shortcut on the desktop should run the updated version.